UNIVERSITY OF NAIROBI FACULTY OF VETERINARY MEDICINE DEPARTMENT OF ANIMAL PRODUCTION

INTERNAL MEMO

FROM: Chairman, Department of Animal Production

DATE: June 28, 2022

TO: All members of staff, AP

REF: UON/FVM/AP/3/1

SERVICE DELIVERY CHARTER SENSITIZATION

In the financial year 2021/202 the Chairman committed to sensitize staff on the Citizens' Service Delivery Charter and train on essentials of excellent customer service culture.

I therefore invite you to the above mentioned training which will be virtually on June 29, 2022 at 11:30 am

Kindly organize to attend

Mr. Benson Inyangala

Ag. Chairman,

Department of Animal Production